

ANNOUNCING A CHANGE TO YOUR **PHARMACY BENEFIT MANAGEMENT!**



EFFECTIVE JANUARY 1, 2021

The Motion Picture Industry Health Plan ("MPIHP") will partner with **CVS Caremark®** for your pharmacy benefits. CVS Caremark® will replace Express Scripts for MPIHP's Active Participants and non-Medicare eligible Retirees.

MEDICARE-ELIGIBLE RETIREES

The CVS Caremark® pharmacy benefit for MPIHP's Medicare-eligible Retirees will be administered by **SilverScript®**, an affiliate of CVS Caremark®. The plan is called **SilverScript® Employer PDP** (Prescription Drug Plan). This will be the only plan for Medicare-eligible Retirees of MPIHP. This change does not apply to Participants in the Kaiser Permanente Senior Advantage Plan.



THERE IS NO ACTION NEEDED ON YOUR PART TO ENROLL

You and your eligible dependents with prescription drug coverage will be **automatically enrolled** in the new CVS Caremark® plan.

WATCH YOUR MAILBOX!

As we get closer to your new plan's start date, expect to receive **membership materials** in the mail from CVS Caremark® and SilverScript®!

CURRENT PHARMACY BENEFIT

Continue to use your Express Scripts plan until December 31, 2020.

QUESTIONS?

Please contact MPIHP using the **Contact Us** tab at www.mpiphp.org.



FAQs

ADDITIONAL INFORMATION ABOUT THE CHANGE TO YOUR PHARMACY BENEFIT MANAGEMENT

Q: What is happening?

A: The Motion Picture Industry Health Plan ("MPIHP") is partnering with CVS Caremark for your prescription drug benefits. CVS Caremark will replace Express Scripts as the new pharmacy benefit manager for MPIHP's Active Participants, and non-Medicare-eligible Retirees.

For Medicare-eligible Retirees of MPIHP, the SilverScript Employer Prescription Drug Plan (PDP) will be the new Medicare Part D plan replacing Express Scripts PDP. SilverScript is an affiliate of CVS Caremark.

**Q: How do I access my benefit?
What is my ID number?**

A: Your member ID number for CVS Caremark is on the CVS card you will receive/have received in the mail, or you may use your Social Security Number.

Q: When will this happen?

A: This transition will take place January 1, 2021 for all Participants and their eligible dependents.

Q: Is there anything I have to do?

A: There is no action needed on your part to enroll. You and your eligible dependents with prescription drug coverage will be automatically enrolled in the new CVS Caremark plan or the SilverScript plan for Medicare-eligible Participants.

Q: Is there anything I have to do after I am enrolled?

A: For your protection, your preferred payment information will not transfer over to CVS mail order pharmacy/CVS specialty pharmacy from Express Scripts or Accredo Specialty Pharmacy. You must contact CVS Caremark or visit www.caremark.com on or

after January 1, 2021 to add your preferred payment method to your mail order prescriptions.

In addition, you will need to contact CVS Caremark to schedule your first mail order delivery and to enroll in CVS Caremark's automatic refill program.

Q: Does this change include Participants who are in the Anthem Medicare Preferred plan?

A: Yes, however, the CVS Caremark pharmacy benefit for MPIHP's Medicare-eligible Retirees will be administered by SilverScript Employer PDP. SilverScript is an affiliate of CVS Caremark. Your new plan through SilverScript will be the only prescription drug plan for Medicare-eligible Retirees of MPIHP. Please watch your mail for additional information from SilverScript.

Q: Will I be able to continue to use Express Scripts?

A: No. Your Express Scripts coverage will end December 31, 2020, and the CVS Caremark or SilverScript coverage will begin January 1, 2021.

Q: Does this mean I can only go to CVS pharmacies?

A: Not exclusively; you may fill short-term prescriptions at any participating pharmacy. You must fill your long-term prescriptions at a CVS pharmacy. For Active and non-Medicare-eligible Retiree Participants and their eligible dependents enrolled in the CVS Caremark plan:

- ▶ For short-term medications, such as antibiotics, you can continue to obtain these medications at any participating retail pharmacy.
- ▶ There are more than 60,000 participating retail pharmacies. You can search for a participating network pharmacy at Caremark.com or by contacting CVS Caremark Customer Service at (833) 741-1362.
- ▶ For long-term medications, such as those for the treatment of diabetes or high-blood pressure, the first two times that you fill a prescription for a long-term drug at a participating retail pharmacy, you will pay your retail co-payment and receive up to a 30-day supply of medication. For continued retail purchases beyond the allotted two, you will be required to pay 100% of the cost of medication.

- ▶ Participants may fill long-term or maintenance medications, up to a 90-day supply, through CVS Caremark mail-order pharmacy or at a CVS retail pharmacy location. Standard mail order co-payments will apply for 90-day supply prescriptions at CVS retail locations.

Q: What about Medicare-eligible Retirees? Where can they get their prescriptions filled?

A: For Medicare-eligible Retiree Participants and their Medicare-eligible dependents enrolled in the SilverScript plan:

- ▶ For short-term medications, such as antibiotics, you can continue to obtain these medications at any participating retail pharmacy.
- ▶ For long-term medications, such as those for the treatment of diabetes or high-blood pressure, you may fill long-term or maintenance medications, up to a 90-day supply, through any of the 60,000 participating pharmacies.
- ▶ Your standard mail order co-payments will apply for 90-day supply prescriptions at CVS Caremark mail-order pharmacy or CVS retail pharmacy locations.
- ▶ Your co-payment will be higher if you obtain a long-term medication at any non-CVS pharmacy, such as Costco or Walgreens.

There are more than 60,000 participating retail pharmacies. You can search for a participating network pharmacy at

SilverScript.com or by contacting SilverScript Customer Service at (833) 958-2660.

Q: Why are we changing?

- ▶ CVS Caremark and SilverScript offer a large network of retail locations and more freedom to obtain specialty medications at CVS retail pharmacy locations.
- ▶ Obtaining specialty medications from CVS retail pharmacy locations is intended to provide a safe and convenient option, in addition to home delivery.
- ▶ Participants and their eligible dependents will no longer need to use the subscriber's social security number to obtain prescriptions at the pharmacy.
- ▶ Members enrolled in CVS Caremark and SilverScript may obtain 90-day prescriptions for maintenance medications at CVS retail pharmacy locations or through CVS Caremark mail order pharmacy.
- ▶ Medicare-eligible Retirees enrolled in the SilverScript PDP may obtain 90-day prescriptions for maintenance medications at any network pharmacy.

Q: What does this mean for my prescription coverage? Will I be able to get the same medications?

A: MPIHP staff are working with CVS Caremark and SilverScript to match your current prescription coverage with what you had have through Express Scripts. The co-payments will be the same and there will not be any new charges for premiums or



co-insurance.

The list of covered drugs (called a "formulary") will be very similar to the existing Express Scripts formulary. On or after January 1, 2021, you will be able to register at Caremark.com, where you can see detailed plan information, check drug costs and coverage, find personalized drug savings opportunities and more.

Q: Do I need to change my medication after we transition over to CVS Caremark?

A: A small number of Participants may be on a medication that is not on the CVS formulary (list of covered drugs). If you are on a medication that is not on the CVS formulary, you will be notified by mail that your current medication is not covered. The letter will contain the preferred alternative medication options that your doctor may choose to switch your prescription. In some cases, your doctor may not want to change your medication, in which case the doctor may submit an

authorization request to CVS for you to continue on your current medication. We understand this process can take time, so you will be allowed to fill your current medication for up to a 90-day supply between January 1, 2021 and March 31, 2021 to assist you with this transition. For drug coverage related questions, please call CVS Caremark at 833-741-1362.

Q: Do I need to change my medication after we transition over to SilverScript?

A: A small number of Participants may be on a medication that is not on the SilverScript formulary (list of covered drugs). If you are on a medication that is not on the SilverScript formulary, you will be notified by mail that your current medication is not covered. The letter will contain the preferred alternative medication options that your doctor may choose to switch your prescription. In some cases, your doctor may not want to change your medication, in which case the doctor may

submit an authorization request to CVS for you to continue on your current medication. We understand this process can take time, so you will be allowed to fill your current medication for up to a 30-day supply between January 1, 2021 and March 31, 2021 to assist you with this transition. For drug coverage related questions, please call SilverScript at 833-958-2660.

Q: Do I have to transition my prescriptions from Express Scripts to CVS Caremark or SilverScript?

A: All your existing prescription information from Express Scripts mail order and Accredo Specialty Pharmacy will be transferred over to CVS Caremark or SilverScript in time for the effective date of January 1, 2021. You do not need to take any action.

If you are currently receiving your 90-day maintenance medication at a Walgreens pharmacy, Duane Reade pharmacy, or Happy Harry's pharmacy, you will need to transfer these prescriptions to a CVS retail pharmacy. After the effective date, January 1, 2021, there are two ways to transfer your prescriptions:

- ▶ You can ask your local CVS pharmacy to contact your current Walgreens pharmacy, Duane Reade pharmacy, or Happy Harry's pharmacy to have the prescription transferred over the phone. (Some medications, such as controlled substances, will require you to get a new prescription from your provider).

PHARMACY CO-PAYS

TIER	ACTIVE			RETIREE		
	RETAIL ONE-MONTH	CVS PHARMACY RETAIL THREE-MONTH SUPPLY	HOME DELIVERY THREE-MONTH SUPPLY	RETAIL ONE-MONTH	CVS PHARMACY RETAIL THREE-MONTH SUPPLY	HOME DELIVERY THREE-MONTH SUPPLY
TIER 1: GENERIC DRUGS	\$10 co-pay	\$25 co-pay	\$25 co-pay	\$5 co-pay	\$12 co-pay	\$12 co-pay
TIER 2: PREFERRED BRAND DRUGS	\$25 co-pay	\$65 co-pay	\$65 co-pay	\$20 co-pay	\$50 co-pay	\$50 co-pay
TIER 3: NON-PREFERRED BRAND DRUGS	\$40 co-pay	\$100 co-pay	\$100 co-pay	\$30 co-pay	\$75 co-pay	\$75 co-pay

- ▶ You can request a new prescription for a 90-day supply from your provider to be sent to your nearest CVS pharmacy.
- ▶ Once transferred, you can continue to fill a 90-day supply of your maintenance medications at any retail CVS pharmacy location.

Q: If I take specialty medication from Accredo Specialty Pharmacy, do I need to switch to a new specialty pharmacy to receive my medication?

A: Yes, if you are currently receiving a specialty medication, used to treat conditions such as rheumatoid arthritis or multiple sclerosis, and you receive this medication from Accredo Specialty Pharmacy, you will need to use CVS Caremark Specialty Pharmacy on or after January 1, 2020.

- ▶ There is no action required from

you. Your existing prescriptions will automatically be transferred over to CVS Caremark Specialty Pharmacy from Accredo.

- ▶ CVS Caremark Specialty Pharmacy will be contacting you by phone in December 2020 to help get you set up. Please expect this call in December 2020.
- ▶ If you have additional questions about your specialty medication, please contact CVS Caremark Customer Service at (833) 741-1362 or SilverScript Customer Service at (833) 958-2660.

Q: Does my specialty medication have to be delivered to my home or can I pick it up from a retail pharmacy?

A: Yes, CVS Caremark specialty pharmacy can ship your specialty medication to a local CVS retail pharmacy location. Obtaining specialty medication from CVS retail pharmacy locations is intended to provide a safe and

convenient option, in addition to home delivery and delivery to your doctor's office, if permitted by law.

Q: Will I get a new ID card?

A: Yes, you will receive a new insurance card in the mail in early December 2020 prior to the start date of January 1, 2021. If you are currently enrolled in the Anthem Blue Cross plan, you will receive a new card from Anthem Blue Cross showing the CVS information on the front and back of the card.

If you have Health Net, Kaiser Permanente, or Oxford Plans, you will receive a new card from MPIHP reflecting the change to CVS Caremark.

If you are in the Anthem Medicare Preferred plan and Health Net Seniority Plus, you will receive a new card from SilverScript.

Q: I am a Medicare-eligible Retiree in the Kaiser Permanente Senior Advantage Plan. Will I be switching to SilverScript?

A: No, Participants enrolled in the Kaiser Permanente Senior Advantage plan will remain in their existing Medicare Part D prescription drug coverage with Kaiser Permanente.

Q: What about my dependents?

A: Your eligible dependents will be transitioned to the new plan as well on January 1, 2021. Your dependents will use the Participant's information (MPI ID#) at the pharmacy to obtain prescription coverage.

If you are a Retiree with Medicare-eligible dependents, your dependents will receive their new card from SilverScript.

Q: What if I am in Express Scripts Medicare Part D PDP and my dependents are not?

A: All Medicare-eligible Participants who are Retirees will be placed in the SilverScript Employer PDP plan. Your non-Medicare-eligible dependents will be placed in the CVS Caremark plan.

Q: Will there be changes to co-payments, etc.?

A: No, you will continue to have the same low co-payment as you currently have with Express Scripts. There are no new

charges; no new co-insurance, no deductibles, and no premiums for prescription coverage.

Q: What other prescription drug choice does MPI offer?

A: Effective January 1, 2021, CVS Caremark plan is the only plan offered by MPIHP for our Active Participants, non-Medicare-eligible Participants and their eligible dependents. SilverScript Employer PDP is the only plan offered for Medicare-eligible Participants and their Medicare-eligible dependents.

Q: Can I opt-out of this new coverage?

A: If you are in Rate Group 1 of the Active Plan, or a Retiree in the non-Medicare eligible Retiree Plan, no, you cannot opt out. You may opt out if you are a Medicare-eligible Retiree in a Part D Prescription Drug Plan. Please contact MPIHP by calling (855) 275-4674, from 6:00 AM to 6:00 PM, Monday through Friday, or by email using the Contact Us button on our website, www.mpiphp.org, to request an Opt-Out form.

Q: Do I still need to use my social security number at the pharmacy?

A: For Participants and their eligible dependents enrolled in the CVS Caremark plan, the new member identification number will be

the subscriber's MPI ID number. This information will be included on your new identification card being sent to you in early December 2020.

For Participants and their eligible dependents enrolled in the SilverScript PDP, the new member identification number will be provided to you on your identification card from SilverScript. Please watch your mailbox for delivery of your new card in early December 2020.

Q: Who do I call if I have a problem with my prescriptions?

A: CVS Caremark and SilverScript will have a team dedicated to MPIHP customer service. The dedicated team will be ready to take your calls after October 19, 2020. You should contact them with questions regarding your prescriptions or coverage. CVS Caremark may be contacted at (833) 741-1362 and SilverScript may be contacted at (833) 958-2660.

As always, MPIHP's Participant Services Center is available to assist you when needed. If you have any questions or concerns, contact MPIHP by calling (855) 275-4674, from 6:00 AM to 6:00 PM PST, Monday through Friday, or by email using the Contact Us button on our website, www.mpiphp.org.



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