

1. Why did the Plan switch to MEDCO?

MPIHP and the other four entertainment plans (SAG, AFTRA, DGA, and WGA) formed a purchasing coalition in 2003 to leverage our group purchasing power for prescription drugs. The coalition conducted a national vendor search for the best pharmacy service provider, and Medco was selected.

2. What are the cost savings realized by requiring MEDCO Mandatory Mail?

Savings of approximately \$21 million are projected during the current three-year bargaining agreement.

3. Who do I contact if I have a complaint about MEDCO?

Participants should call MPI's Participant Services Department at 818.769.0007, ext. 244.

4. What is the direct hotline to MEDCO if I have a problem?

800.987.5247.

5. If MEDCO Mail Order doesn't have my medication, can I go to my retail pharmacy without penalty?

Medco maintains an extensive supply of all drugs, and it would be very unusual if they did not have a requested mail-order drug available. However, if the situation did occur, Medco would make every effort to accommodate a Participant.

6. Is there a list of all the generic substitutions for brand name drugs?

Yes. The list is called the Electronic Orange Book, and it is available at: www.fda.org.

You may also use "My Rx Choices" at Medco.com to search individual drugs that you may have a question or concern about.

7. I am retiring soon. What do I have to do to coordinate with Medicare and MEDCO?

Nothing. MPI's Retiree Plan covers prescription drugs for you. Both the Active and Retiree medical prescription plans are administered by Medco, and the MPIHP Eligibility Department will handle moving you from the Active Plan to the Retiree Plan. If a drug you receive is payable under Medicare Part B, Medco will handle the Medicare reimbursement.

8. Will there be any future increases in prescription drug coverage costs?

Prescription drug coverage is just one of many benefit issues that the bargaining parties examine and discuss during contract negotiations.

9. I am in Kaiser; why am I required to go through MEDCO for prescriptions?

All Plan Participants are included in the Medco program in order to maximize the coalition's purchasing power with Medco and to ensure consistency of coverage.

10. Is there a generic substitute for Lipitor; are there any other options?

There are no generic equivalents available at this time for Lipitor. There are some cholesterol lowering drugs that are alternatives to Lipitor, such as Zocor, that have lower-cost generic substitutes available. These options can be viewed on "My RX Choices" on Medco.com. If you are interested in using one of them, you should discuss the matter with your physician.

Generic substitutes likely will become available for Lipitor when it comes off of patent protection in 2011.

11. Will COBRA have any impact on my MEDCO coverage?

No. Prescription drug coverage is included in all of our current COBRA benefit options and Medco is the prescription drug vendor whether you are on Active, Retiree or COBRA coverage.

12. MEDCO shipped the wrong medication; can I go to my retail pharmacy and get it replaced without charge?

Medco has an extremely high accuracy rate filling mail-order prescriptions. In the unlikely event that an error does occur, Medco will provide a Participant with a 7-14 day retail prescription and express deliver the appropriate medication.